

Fundamentals of Quality Micro-Credential

Statistical Process Control

Total Time: 16 hours

Cost: Pricing begins at \$4,500.00*

The focus of this course is to give participants an understanding of the concepts of statistics and the use of statistical techniques to manage, control, and improve processes.

Program Goals

Upon successful completion of this program, students will be able to:

- Learn the different sources of variation
- Learn techniques to identify and reduce process variation
- Learn the development and interpretation of a control chart
- Learn how to identify out of control conditions

Basic Industrial Math

Total Time: 16 hours

Cost: Pricing begins at \$4,500.00*

The focus of this course is to give participants an understanding of measurements, tolerances, and process capabilities with application to real problems in the working world.

Program Goals

Upon successful completion of this program, students will be able to:

- Learn basic math operations involving whole numbers, fractions, and decimals; ratios, proportions, percentage, powers and roots
- Learn basic statistics involving mean, mode, median, and standard deviation

Blueprint Reading

Total Time: 8 hours

Cost: Pricing begins at \$3,000.00*

The focus of this course is to help those who are using blueprints and/or schematics to make decisions and to help solve problems.

Program Goals

Upon successful completion of this program, students will be able to:

- Learn advance blueprint and schematic reading techniques
- Strengthen math skills of shop personnel, operators, engineers, and managers

Geometric Dimensioning and Tolerance

Total Time: 8 hours

Cost: Pricing begins at \$3,000.00*

The focus of the course is to give participants the competency in the areas of Geometric Dimensioning and Tolerancing (GD&T).

Program Goals

Upon successful completion of this program, students will be able to:

- Successfully read and interpret technical drawings
- Successfully apply the ASME Y14.5-2009 standard to design
- Understand the inspection process and checks on part suitability

Problem Solving and Root Cause Analysis

Total Time: 16 hours

Cost: Pricing begins at \$4,500.00*

The focus of this course is to review and give participants the basic concepts of problem solving and root cause analysis.

Program Goals

Upon successful completion of this program, students will be able to:

- Understand the problem-solving process and how it is used to define the problem
- Analyze problems and develop a plan to fix the problem
- Implement the solution and conduct proper follow-up to ensure that the solution solved the original problem

Quality System Fundamentals for the Non-Quality Professional

Total Time: 4 hours

Cost: Pricing begins at \$2,200.00*

The focus of this course is to give participants an understanding of the basics of a formal quality management system.

Program Goals

Upon successful completion of this program, students will be able to:

- Understand the importance of customer focus, leadership involvement, quality planning, quality assurance, and quality improvement.
- Importance of identifying internal and external risks to the organization
- Identify the steps to reduce organizational risk
- Understand the Plan-Do-Check-Act (PDCA)
- Identify and understand the seven basic quality management principles

^{*}The cost of each course has a base price listed (1-15 students). Additional costs of travel and time may be added to the final price.